

Terms & Conditions:

Please read these terms and conditions carefully before making first deposit.

YOUR AGREEMENT WITH PURE HAPPINESS TRAVEL, LLC dba DENA HARRIS TRAVEL

Before arrangements are made for your flight, hotel, car rental, tour, cruise, Essence Festival, or any other trip, we require that you acknowledge your agreement with the following terms and conditions:

Please thoroughly review these terms and conditions of Pure Happiness Travel, LLC dba Dena Harris Travel and denaharristravel.com, hereinafter may be referred to as PHT, LLC dba DHT or simply DHT. The booking passenger, by making payment to DHT, acknowledges that they have been advised of, reviewed, and hereby accept these terms and conditions and contract for travel related services. These conditions apply to yourself, your family or traveling companions that you represent or make payments on their behalf. By booking a trip or transportation with DHT, you are acknowledging your understanding of agency disclosures and agreement with these terms and condition.

ABOUT US

DHT is a licensed seller of travel located in the state of Florida. We offer travel services to customers all over the United States which are provided by separate and independent vendors of travel services. We do not operate, control, or otherwise provide the services of the independent travel vendors. DHT acts only as a sales agent for any airline, hotel, car-rental company, ground operator, tour operator, cruise line, shore excursion, attractions, charter bus company, or other travel Suppliers who provide goods or services for the passenger(s) trip.

While DHT prides itself on selecting top quality Suppliers, we assume no responsibility for and shall not be liable for any refund, personal injury, property damage, or other loss, accident, delay, inconvenience, or irregularity which may be caused by: (1) any defaults, wrongful or negligent acts, or omissions of the Suppliers; (2) any defect in or failure of any vehicle, craft, equipment, or instrumentality owned, operated, or otherwise used or provided by the Suppliers; or (3) any wrongful or negligent acts or omissions on the part of any other party not under our control. Suppliers reserve the right to deviate from the direct, customary and/or scheduled route or itinerary for any reason, without limitation and without notice. Passenger(s) acknowledge and agree that DHT is not responsible for Supplier deviations, delays, cancellations, mandated overnight stays, missed connections or any other condition beyond its control.

IDENTIFICATION:

Guests must make reservations in the full name that is listed on their passport. If you need to make any changes to a name after your booking is confirmed, clients will be responsible for all name change fees charged by the travel vendor, if applicable.

FORCE MAJEURE:

Life can be unpredictable and there may be times when events occur that are out of our control. These are called force majeure events and, if they occur, it makes performing under the contract impractical or impossible. Events that may trigger this provision include but are not limited to, acts of God, acts of government, acts of war or civil unrest, insurrection or revolts, military action, strikes or other labor activities, criminal or terrorist activities of any kind, or the threat thereof, pandemics, epidemics, illnesses or health conditions prevalent in the area of travel, earthquakes, hurricanes, lightning, and explosions, unexpected legislation, or any other event outside the reasonable control of either party. If by chance a force majeure event occurs, the parties will look to and follow the cancellation policies of the suppliers, what is stated in the travel proposal, and these terms & conditions. Any changes to those policies are at the sole discretion of the supplier (if applicable) and Travel Agency. Passengers will be informed of their options if a force majeure event occurs. DHT shall not be liable for any loss or damage incurred by you because of any of the suppliers being unable to perform its obligations due to the unusual or unforeseeable circumstances (a "force majeure event") beyond the control of the party affected by the force majeure event.

Pure Happiness Travel, LLC dba/ Dena Harris Travel is responsible for making the arrangements for accommodations, services, and transportation that compose the travel package, except to the extent that those accommodations, services, or transportation methods cannot be supplied or become no longer available for reasons beyond the control of Pure Happiness Travel, LLC. Airlines reserve the right to change flight schedules without notice. Pure Happiness Travel has no control over flight schedule changes and cruise line itineraries changes and will not be responsible for any loss or inconveniences caused to passengers. Pure Happiness Travel highly recommends the purchase of Travel Protection Insurance to all clients.

Pure Happiness Travel, LLC dba/ Dena Harris Travel shall not be liable, for any personal injury, property damage, inconvenience, loss of time, or any other loss or damage, direct or indirect, arising out of any act, omission or negligence of any cruise line, direct air carrier, motor coach company, hotel or any other person rendering any service or providing any accommodation or event in conjunction with the travel package. Pure Happiness Travel, LLC shall not be liable, for any injury, loss or damage, direct or

indirect, sustained as a result of theft, accident, mechanical breakdown, Government action (Deployment), weather, act of God, bankruptcy, or financial collapse of any cruise line, hotel chain, airline, transportation venue, Travel Vendor, or service provider, or any other reason beyond the control of Pure Happiness Travel, LLC and its agents. **Pure Happiness Travel, LLC will not be liable for customer financial loss or cancellations due to the failure to follow payment schedule or terms and conditions:**

Method of Payment:

Pure Happiness Travel, LLC dba Dena Harris Travel accepts credit cards payments. We also accept Wire Transfers, Zelle, PayPal, and Venmo.

Credit card payments via the telephone will require a credit card authorization form to be completed by the account holder for each transaction.

Upon payment of the initial deposit, the traveler(s) agrees to be bound by the following terms and conditions. All deposits and payments are non-refundable and nontransferable. Meaning, in the event of cancellation, you will not be able to receive a refund or transfer monies to someone else. You are permitted to sell your package to someone else within a specified time frame at DHT discretion and request a name change. Additional terms and an accelerated payment schedule may apply for certain events. An extension may be granted for 2 weeks after the final payment for certain trips **if all previous payments have been satisfied**. Extension are considered on an individual basis at the discretion of Pure Happiness Travel, LLC dba Dena Harris Travel. All late payments including approved extensions are subject to a **\$50.00 or More** fee per traveler with an outstanding balance.

REGISTRATION FORM

A first deposit of at least **\$50 or more** along with a completed registration form is required for all new reservations. Each agency sponsored event, individual trip, or private group has a Registration Form and a specific amount that will be needed for a deposit. Only 1 form is needed per room, however, it is important that all adults in the room review the terms and condition on the form even if one person as been designated by your party to complete the form for everyone. It's vital that the name on the registration form is written as it appears on your passport After you make your first deposit, you are required to make subsequent payments as outlined by the guidelines and details of the specific trip or your booking may be cancelled. If the client's reservation is cancelled for non-payment, all previous payments applied to the booking will be forfeited.

PAYMENT REMINDERS

As a courtesy, Dena Harris Travel will typically send reminders prior to payment due date. However, its ultimately your responsibility to make payments on time according to the payment schedule that is clearly listed on every confirmation receipt. Please be mindful of the payment due date. There will be a late fee of **\$50 or more** automatically added to your invoice one day after your final payment date for each person with an outstanding balance. Refer to you trip confirmation for more details.

Refunds:

All payments to Pure Happiness Travel, LLC dba Dena Harris Travel are non- refundable and non-transferable. Reason being, Pure Happiness Travel, LLC dba Dena Harris Travel has contractual agreements with hotel, airlines, and other vendors that are nonrefundable to us. This way, we can keep our package prices competitive and allow you to make monthly payments on your vacation.

PASSPORTS AND VISA

Passports are required to travel outside the United States. The passport must be valid for at least 6 months beyond the conclusion of your trip. **Passengers are responsible for ensuring they have the proper travel documentation and MUST CHECK with the respective consulates or visa agency to determine whether any visas or passports are required.** All information provided in the travel description pertains to U.S. Citizens **only.** Non- U.S. citizens should check with the respective consulate of the country(s) to be visited for current entry requirements. Pure Happiness Travel, LLC dba Dena Harris Travel does not provide or validate travel requirements for Non-US citizens.

You should apply and obtain a passport far in advance for any group travel outside the United States. It is the responsibility of each individual traveler to obtain the appropriate travel documentation, such as passports, visas, certified birth certificates, and valid government issued photo identification. This term is strictly enforced. No travel documentation, no trip, no refund.

Most airlines require us to submit your Passport information to them 60 days before travel. Please be sure your passport arrives before then if applying for a new one or getting a renewal.

If you are traveling on one of our group cruises, you may have the options to travel with a certified birth certificate and government issued photo-identification. Please note that a hospital record is not a birth certificate.

Information for obtaining a United States Passport can be found at: <u>http://travel.state.gov</u>

TRAVEL INSURANCE

IMPORTANT INFORMATION REGARDING TRAVEL INSURANCE

Emergencies happen when you least expect it. We highly recommend the purchase of travel insurance that provides coverage for trip cancellation, trip interruption, baggage loss, and more. Due to contractual agreements with cruise lines, tour operators, transportation companies, and railways, all payments to Pure Happiness Travel are nonrefundable and non-transferrable. Travel insurance protects you in case of an emergency and you need to cancel for a covered reason. It also offers protection in case of lost baggage, trip interruption, and delays. Keep in mind that if you become ill while you are out of the country most health insurance will not cover. For more information regarding travel insurance contact: AIG Travel Guard <u>www.travelguard.com</u>; Allianz Travel Insurance allianztravelinsurance.com or your preferred travel insurance company.

TRAVEL DOCUMENTS

Provided full payment is received no later than your final payment due date, travel documents and final itinerary will be sent via email 30 days before travel.

CHILDREN:

All children under 18 must be accompanied by an adult. If a person under the age of 18 will be traveling with an adult other than his/her parent or with only one parent, a notarized letter written by the non-traveling parent granting authorization to travel, including the dates of travel should be carried.

PRICES

Trip prices quoted are per person based on the specified numbers of people in the room. Price does not include personal items, food, or beverages unless otherwise indicated. Prices may increase until booking is confirmed. In case of human or technology error, Pure Happiness Travel, LLC dba Dena Harris Travel reserves the right to reinvoice for the correct package price.

ROOMMATE:

You have the right to know if your roommate is paying as agreed. Roommate statements may be shared with all guests in the room and will be available per request. Please know it is your responsibility to assure that whomever you choose as your roommate or travel companion for your selected travel event is also making their monthly payments. Failure to meet payment responsibility by one roommate will cause the other roommate to have to pay a higher rate and.

HOTEL ACCOMODATIONS

For special events such as Essence Festival, you should always research your selected hotel options and check reviews prior to booking. Requests to switch hotels after deposit has been accepted will not be honored. The lead traveler in the room will be required to present a credit card for incidental charges upon check in.

RESERVATION NAME CHANGES

The name on the reservation must be EXACTLY as it appears on your passport. Name changes, including minor spelling corrections, due to incorrect information being provided by the guests will be assessed a \$150 per person fee in addition to any supplier fees. Please note that name changes to airline reservations may be subject to full cancellation and rebooking which may result in higher prices and fee. You will be asked to verify that all information is correct on the confirmation before payment is

applied. Pure Happiness Travel, LLC dba Dena Harris Travel will not be held responsible for denial of services by a carrier due to any name discrepancies.

FINANCIAL HARDSHIP

If you find yourself in a difficult financial situation and cannot make a scheduled payment please email us immediately. We will attempt to work out a feasible solution. It is not our desire for anyone to cancel or lose money. However, keep in mind Pure Happiness LLC, dba Dena Harris Travel has contractual agreements, deadlines, and attrition quotas that must be met with hotel, airlines, and other vendors regardless of circumstance.

CANCELLATION

All payments to Pure Happiness Travel, LLC dba Dena Harris Travel for all events including private groups and agency sponsored events are non-refundable and nontransferrable. Reason being, Pure Happiness Travel, LLC dba Dena Harris Travel has legally binding contractual agreements with hotels, airlines, cruise lines, tour operators, charter bus companies, special service providers, and other vendors that will not provide refunds. This allows us the opportunity to offer affordable payment arrangements on your vacation and keep package prices competitive. Pure Happiness Travel, LLC strongly encourages all guests to protect their investment and purchase Travel Protection Insurance with coverage for trip cancellation.

In the event that you will need to cancel, Pure Happiness Travel, LLC dba Dena Harris Travel requires written notification of cancellation from the traveler via email info@denaharristravel.com . All deposits and payments are non-refundable and non transferable unless otherwise stated in specific trip guidelines. Refunds shall not be given for unused travel services or any portion thereof. If a cancellation occurs and one or more travelers alters the room requirements of the remaining travelers, travelers still traveling may be required to pay an increased rate. We regret that we cannot make exceptions for personal emergencies. Exceptions to this policy cannot be made for any reason, including weather, acts of God, terrorism, civil unrest, Government action (Deployment), personal or medical emergencies. Pure Happiness Travel, LLC strongly encourages all guests to purchase Travel Insurance to aid in unfortunate unforeseen situations as indicated above. Traveler or event participant agrees not to charge back any bank charges against his/her credit card for products and services rendered by Pure Happiness Travel, LLC and/or received by event hosts. Pure Happiness Travel, LLC reserves the right to apply a \$25 charge for a disputed charge back resolved in Pure Happiness Travel's favor. This is the amount Pure Happiness Travel is charged by the credit card processing company to research any charge backs.

FINAL PAYMENT DUE DATE

All final payment dates are clearly noted on event flyers, package information, and/or on the website of the event you have selected. We typically send payment reminders, however It's your responsibility to be sure payments are made by the deadline date. If there is any outstanding balance by the final payment due date listed on the invoice, A late fee of \$50 - \$250 per person will automatically be added to your invoice 24 hours after your final payment date.

If you fail to contact us to request an extention or make your final payment by the final payment date, your reservation will automatically cancel and all previous deposits will forfeit.

If you remit your initial deposit for a group event in the middle of the payment schedule, you will be still be required to make the final payment by the date listed in the event information.

Other Terms:

Pure Happiness Travel, LLC reserves the right to refuse to accept or retain any person as a traveler or tour participant, and to make changes and substitutes in any itinerary of its group travel as it deems necessary for the comfort, safety, or the convenience of the group travel participants and the proper carrying out of the event, and to withdraw any or all tours announced in this program should conditions warrant. If a tour is cancelled, a full refund of all monies paid to the company by the participant will constitute full settlement.

Special Need:

Please report any special need or disability requiring special attention to Pure Happiness Travel, LLC dba Dena Harris Travel at the time the reservation is made. Pure Happiness Travel will make reasonable attempts to accommodate the special needs of disabled travelers, but is not responsible in the event it is unable to do so nor is it responsible for any denial of services by carriers, hotels, restaurants, or other independent suppliers. The Americans with Disabilities Act is only applicable within the United States and facilities for disabled individuals are limited outside its borders. Most transportation services, including the touring motor coach, are not equipped with wheelchair ramps. We regret that we cannot provide individual assistance to a vacation participant for walking, dining, getting on and off motor coaches and other vehicles, or other personal needs. A qualified and physically able companion must accompany travelers who need such assistance and must assume full responsibility for their wellbeing. The passenger assumes the full risk of use and of any prohibitions imposed by vendors. Generally motorized scooters are not suitable on international tours.

Smoking is not allowed on transportation that is exclusively used by Dena Harris Travel.

The accommodations listed with our group travel packages are intended to be used with each tour. If changes become necessary for any reason, the accommodations substituted will be equivalent in standard to those shown. Unless requested otherwise, we will book non-smoking rooms. Please note that hotels cannot always guarantee smoking rooms.

Pure Happiness Travel is not responsible for time changes made the airlines, bus conductor, cruise lines, and railways.

Flight time, seat assignments are solely at the discretion of the airlines. Hotel room location is also the sole discretion of the hotel. Requests can be made but are not guaranteed.

BAGGAGE FEES

Baggage fees charged by the airlines are not included in our package prices. If you decide to check baggage you must pay this fee directly to the airline.

AIRLINE SEATS ASSIGNMENT:

Seats for group flights are assigned by the airline. Dena Harris Travel(s) group air contracts are for economy class seats only. If you desire a difference class of service, you have the option to purchase your land only package from Dena Harris Travel and purchase your flight on your own.

AIRLINE FREQUENT FLYER AND HOTEL REWARDS PROGRAMS:

Some promotional flights, such as Agency group rates, may not be eligible for miles. However, passengers are responsible for contacting their airline directly regarding mileage eligibility and accrual. Guest booking Hotel /Resort Accommodations through Dena Harris Travel's private group hotel block will not be eligible to earn hotel rewards.

DISCLAIMER

The carriers, accommodations and other suppliers providing services are independent contractors and are not employees of Pure Happiness Travel. Pure Happiness Travel assumes no responsibility and will not be held liable for any personal injury, property damage, or other loss, accident, delay, inconvenience, or irregularity by reason of (1) any wrongful or negligent acts or omissions on the part of its suppliers, (2) any wrongful, negligent, or unauthorized acts or omissions on the part of any employee of these suppliers, (3) any defect in or failure of any vehicle, equipment or instrumentality owned, operated, or used by any of these suppliers, or (4) any wrongful or negligent acts or other party not under the control, direct or otherwise, of Pure Happiness Travel, or (5) acts of God.

HOLD HARMLESS ACKNOWLEMENT

Passenger(s) agrees that Pure Happiness Travel,LLC dba Dena Harris Travel is not responsible for any errors or omissions in any quotes, advertisements, including on our website, resulting in inventory, content, or pricing discrepancies nor is Pure Happiness Travel, LLC dba Dena Harris Travel responsible for any errors or omissions that may occur as a result of incorrect information from travel vendors or other related third parties. Suppliers reserve the right not to honor any published prices that it determines were erroneous due to electronic, printing, or clerical error. You acknowledge this right and agree to hold Dena Harris Travel harmless for any actions or damages arising from erroneous pricing provided by suppliers.

PHOTO RELEASE:

PHT, LLC dba DHT may take photographs or video of its trips, and trip participants grant DHT permission to do so and for it to use same for promotional or commercial use without payment of any compensation to the participant.

USE OF WEBSITE:

WWW.DENAHARRISTRAVEL.COM Agreement between Customer and Pure Happiness Travel, LLC dba Dena Harris Travel: www.denaharristravel.com is offered to you, the customer, conditioned on your acceptance without modification of the terms, conditions, and notices contained herein. Your use of www.denaharristravel.com constitutes your agreement to all such terms, conditions, and notices.

LIABILITY DISCLAIMER:

The information, products, and services published on this website may include inaccuracies or typographical errors. Changes are periodically made to the information which appears here. The content of this site is not guaranteed to be complete, accurate, or available and may be changed at any time without notice. Pure Happiness Travel,LLC dba Dena Harris Travel may make improvements or changes to this website at any time. In no event shall DHT,LLC dba DHT be liable for any direct, indirect, punitive, incidental, special, or consequential damages arising out of, or in any way connected with, the use of this web site or for any information, products, and services obtained through this web site, or otherwise arising out of the use of this web site.

LINKS TO OTHER WEBBITES:

<u>WWW.DENAHARRISTRAVEL.COM</u> may contain hyperlinks to websites operated by parties other than DHT. Such hyperlinks are provided for your reference only. Pure Happiness Travel, LLC dba Dena Harris Travel does not control such Web sites and is not responsible for their contents.

TRANSFERS:

Transfers are provided as indicated for each tour by car, minibus, or motor coach, provided airfare is purchased from DHT. If you purchase a land-only tour, or if you deviate from the arrival and/or departure dates as stated in the itinerary, you will have the responsibility to purchase your own transfer to the hotel. Your arrival transfer is guaranteed for up to two hours from your scheduled arrival time in order to compensate for minor delays. Pure Happiness Travel, LLC or the transfer company will not be responsible for flight delays, for any reason, beyond two hours from your originally scheduled arrival time. In case of a delay, whether due to flight delay, immigration, and customs, or time spent reporting baggage damage or loss, it will be your responsibility to make other transfer arrangements. Transfer costs are not refundable, and any additional expenses will be your responsibility.

ITINERARY

Sightseeing tours will be operated by motor vehicle, its size based on the number of participants. Times listed in itineraries are approximate and meant only as guidelines. Some itineraries may have an early morning start time for sightseeing in order to complete the touring during daylight hours or avoid afternoon heat in tropical and desert climates. You are responsible for arriving on time for all scheduled flights, cruises, and package components. Arriving late may be considered a "no-show," in which case you will not be eligible for a refund for the unused service(s). We cannot guarantee the number of passengers who will be on any given tour. You may find that you are touring with a sizeable group or only with your own companions. Services, however, will remain constant no matter the number of tour participants. Persons requiring any assistance or who have any form of disability should refer to the section "Travelers With Disabilities." On dates including, but not limited to, religious holidays and national celebrations, some monuments and sites may be closed. On these occasions, touring itineraries may be amended to reflect these closures. Occasionally, during holidays and certain periods, and/or due to unforeseen circumstances, including weather conditions, there may be last-minute changes, sometimes after arrival, affecting the sequence of the tour, locations visited, and/or hotels. Therefore, we reserve the right to adjust the sequence and/or substitute any hotels with others of a similar category. In such cases, there will be no cost adjustment. National monuments and tourist sites regularly undergo renovations, which can obscure the monument's view. No tour will be canceled due to renovations; however, Pure Happiness Travel, LLC dba Dena Harris Travel will decide, based on the conditions, whether to amend an itinerary.

DHT itineraries may contain suggestions for activities for your leisure time; these suggestions do not constitute an endorsement of any specific service provider, and the decision to participate in any such activities should be made independently and with due consideration.

VACCINES

Some countries require proof of vaccination for travelers entering and leaving the country. Vaccines protect travelers from serious disease. Depending on where you travel, you may encounter diseases that are rare in the United States.

Vaccines protect travelers from serious diseases. Depending on where you travel, you may come into contact with diseases that are rare in the United States, like yellow fever. Some vaccines may also be required for you to travel to certain places.

Getting vaccinated will help keep you safe and healthy while you're traveling. It will also help make sure that you don't bring any serious diseases home to your family, friends, and community. Contact the U.S. Center for Disease Control (www.cdc.gov) for more info on the vaccines that may be required for your travels.

CLIENT RESPONSIBILITY

Your travel agent will send quotes and suggestion of two or more hotel options. It is your responsibility to do the following:

- Check hotel website and reviews before booking;
- Follow the payment schedule;
- Review all invoices for accuracy;
- Contact your travel agent immediately if you notice a discrepancy on your invoice;
- Follow up via email if you don't receive and receipt within 48 hours of making a payment;
- Read emails carefully that are related to your trip;
- Read the agency terms and conditions;
- Stay on top of roommate payment;

- Present a credit card at check in for incidentals;
- Check with the respective consulate(s) or visa agency to determine if a visa or passport is required.
- Purchase Travel Insurance;
- Check with airline directly regarding frequent flyer miles;
- Check with your healthcare provider for up-to-date requirement;
- Check the Centers for Disease control (<u>www.cdc.gov</u>) and/or the World Health Organization (<u>www.who.int</u>) for recommendations;
- Check airline for baggage fees and limits
- Have proof of any required vaccines

COVID-19 WAIVER OF LIABILITY

In Spring 2020, the World Health Organization (WHO) declared the Novel Coronavirus (COVID-19) a worldwide pandemic. The Centers for Disease Control (CDC) issued several preventative measures to combat the virus, such as frequent hand washing, wearing a mask or face covering, and keeping at least 6 feet away from others. If contracted, this virus can cause the traveler serious and severe illness. For more information on the COVID-19 virus, please visit the CDC webpage at www.cdc.gov. Updated: Dec. 2023

I understand and agree to the following:

1. COVID-19 is a highly contagious virus that can be spread via person-to-person contact;

2. After reasonable inquiry, Pure Happiness Travel, LLC dba Dena Harris Travel provided me with the best available information regarding the pandemic protective policies and practices of the vendors and suppliers in my travel itinerary.

3. Supplier(s) of Pure Happiness Travel, LLC dba Dena Harris Travel may have policies in place to help prevent the spread of COVID-19. Pure Happiness Travel, LLC dba Dena Harris Travel is not the drafter or holder of those policies, and I understand that these policies can change at any time;

4. I understand that the supplier(s) may not apply those policies as diligently as the policies suggest, and even if the supplier makes a good faith effort to enforce its good practices, some travelers may simply refuse to cooperate;

5. I understand that each state/country institutes its own pandemic-protective policies and regulations. I further understand that I am responsible for knowing, understanding, and abiding by the pandemic-protective policies and procedures regarding COVID-19 of all state(s)/ country(s) listed in my travel itinerary, including any policy updates. I also understand that I may be denied entry into the country for reasons within or outside of my control;

6. I understand that by traveling, I can be subject to voluntary or involuntary quarantine either at home or in the traveled location(s);

7. I am responsible for knowing, understanding, and abiding by the pandemic-protective policies and procedures regarding COVID-19 of all vendors used in my travel itinerary, including any policy updates;

8. With full awareness and appreciation of the risks involved, I, for myself, and on behalf of my traveling companions, including, but not limited to, my family, spouse, estate, heirs, executors, administrators, assigns, and personal representatives, assume all risks of travel and hereby forever hold harmless, waive, discharge, and release Pure Happiness Travel, LLC dba Dena Harris Travel its officers, agents, independent contractors, affiliates, employees, successors, and assigns (collectively the "Released Parties") from any and all liability, claims, demands, actions, and causes of action, directly or indirectly arising out of or related to any loss, damage, or injury, including death, that may be sustained by me related to COVID-19 whether caused by the negligence of the Released Parties or any third-party vendor or supplier partnering with Pure Happiness Travel, LLC dba Dena Harris Travel.

9. I agree to indemnify, defend, and hold harmless the Released Parties from and against any and all costs, expenses, damages, claims, lawsuits, judgments, losses, and/or liabilities (including attorney fees) arising either directly or indirectly from or related to any and all claims made by or against any of the Released Parties due to bodily injury or harm, death, loss of use, monetary loss, or any other injury from or related to my use of Pure Happiness Travel, LLC dba Dena Harris Travel services, or the services of travel Pure Happiness Travel, LLC dba Dena Harris Travel('s) suppliers or vendors, specifically related to COVID-19.

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